Charity Reg Number: 1098452









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2020-2021 BROUGHT NEW CHALLENGES THAT NO ONE HAD EVER EXPERIENCED BEFORE. THE PANDEMIC CHANGED OUR WORLD AND THE FUTURE. THIS IS A FUTURE THAT WE CONTINUE TO KEEP UNRAVELLING AND UNDERSTANDING. NOT ONLY DID WE HAVE TO ADAPT TO NEW WAYS OF WORKING, BUT WE ALSO HAD TO IDENTIFY AND WORK WITH THE IMPACT OF THE PANDEMIC UPON EXPLOITATION.

LINK TO CHANGE SAW A RAPID INCREASE IN REFERRALS, ESPECIALLY IN RELATION TO ONLINE EXPLOITATION, INCREASED SAFEGUARDING CONCERNS FOR OUR CHILDREN AND YOUNG PEOPLE. THE NEED TO INCREASE LEVELS OF SUPPORT AND NAVIGATE CHANGES IN EXPLOITATION. WE SAW MORE CHILDREN AND YOUNG PEOPLE UNKNOWN TO ANY SERVICES FALLING VICTIM TO EXPLOITATION, FURTHER DISTANCES BEING TRAVELLED FOR TRAFFICKING. INCREASES IN MENTAL HEALTH CONCERNS, INCREASES IN SUBSTANCE MISUSE AND CHILDREN AND YOUNG PEOPLE RESIDING WITH PERPETRATORS DURING LOCKDOWN. THESE CONTINUE TO BE CHALLENGES THAT WE ARE TACKLING STILL TODAY

AS A CHARITY THAT IS SOLELY FUNDED BY GRANTS, TRUSTS, FOUNDATIONS AND FUNDRAISING EFFORTS OF THE COMMUNITY, WE CONTINUE TO EXTEND OUR SINCEREST THANKS TO THOSE WHO HAVE SUPPORTED AND PROVIDED US WITH FUNDING TO BE ABLE TO DELIVER OUR HIGHLY REGARDED AND HIGHLY DEMANDED SERVICES TO OUR VULNERABLE CHILDREN AND YOUNG PEOPLE.

I WOULD ADDITIONALLY LIKE TO EXTEND OUR THANK YOU TO OUR BOARD OF TRUSTEES (PAST AND PRESENT), KEY PARTNERS AND PATRONS FOR THEIR ONGOING SUPPORT.

MOST IMPORTANTLY, I WOULD LIKE TO THANK ALL EMPLOYEES OF LINK TO CHANGE. WITHOUT THEIR DEDICATION, EXPERTISE, ADAPTABILITY AND PATIENCE WE WOULD HAVE NOT BEEN ABLE TO CONTINUE OUR SERVICES AND MAINTAIN OUR ENGAGEMENT WITH THOSE CHILDREN AND YOUNG PEOPLE THAT WERE AND CONTINUE TO BE MOST IN NEED. I BEAM WITH PRIDE ON THEIR PASSION TO CREATE POSITIVE CHANGE.

HAYLEY BROWN CHIEF EXECUTIVE OFFICER



AT THE BEGINNING OF 2020, MUCH LIKE THE REST OF THE WORLD, WE WERE THROWN INTO A SCARY AND CONFUSING TIME. THE MAJORITY OF OUR WORK WAS FACE TO FACE SO WE HAD TO ADAPT TO ENSURE WE COULD STILL OFFER SUPPORT TO OUR CLIENTS.

> All 1-2-1 sessions were virtual and our workshops were adapted to > be online. All networking and support meetings were changed to virtual.

OF CHILDREN & YOUNG PEOPLE WERE ENGAGING WITH US VIRTUALLY DURING THE PANDEMIC.



THE SERVICE DELIVERY THAT TOOK THE BIGGEST HIT DURING THE PANDEMIC IS OUR WORKSHOPS AND TARGETED GROUP WORK. PRIOR TO THE PANDEMIC WE COULD GO INTO SCHOOLS, COMMUNITY SETTINGS AND OUR OUTREACH WORK TO HOLD INFORMATION AWARENESS RAISING WORKSHOPS, TARGETED GROUP WORK PROGRAMMES AND DROP-IN SESSIONS. THESE STOPPED COMPLETELY AS THE PANDEMIC FORCED SCHOOLS TO SHUT, AND CHILDREN AND YOUNG PEOPLE WERE MADE TO ATTEND LESSONS VIRTUALLY AT HOME. THIS MEANT WE HAD REDUCED ACCESS TO CHILDREN AND YOUNG PEOPLE WHO WERE ON THE CUSP OF EXPLOITATION.

WE SUPPORTED

LESS YOUNG PEOPLE THAN THE PREVIOUS YEAR DUE TO THE CLOSURE OF SCHOOLS.

## Emerging Issues -The Impact Of COVID-19

THE PANDEMIC DIDN'T JUST PROVIDE US WITH OBSTACLES TO OUR SERVICE DELIVERY, IT ALSO POSED MULTIPLE THREATS TO CHILDREN AND YOUNG PEOPLE. THE RESULT OF THIS IMPACT WAS INCREASED RISKS OF EXPLOITATION - MEANING THERE WAS A GREATER NEED FOR OUR SUPPORT.

DURING THE PANDEMIC THERE WAS AN;



HOWEVER, DUE TO SEEING CLIENTS ONLINE INSTEAD OF FACE-TO-FACE, OUR PRACTITIONERS HAD REDUCED TRAVEL TIMES SO WE WERE TEMPORARILY ABLE TO INCREASE OUR CASELOADS AS THERE WAS MORE CAPACITY.

> retention rate of engagement with our children and young people





CHOICE, CHALLENGE AND CHANGE ARE THE EMPOWERING VALUES UNDERPINNING ALL WE DO

#### OUR SERVICE DELIVERY INCLUDES:

1-2-1 SOLUTIONS FOCUSED SUPPORT	1-2-1 LONG- TERM HOLISTIC SUPPORT	TARGETED GROUP WORK PROGRAMMES
INFORMATION AWARENESS RAISISNG WORKSHOPS	DROP-IN SESSIONS	YOUTH CLUB INFORMATION & DROP-IN SESSIONS
OUTREACH ACTIVITIES	POSITIVE ACTIVITIES & LIFE SKILLS	YOUTH PARTICIPATION



Providing educational and critical thinking skills to enable the children and young people to make an informed decision



CHILDREN AND YOUNG PEOPLE SUPPORTED OVERALL

3 INFORMATION AWARENESS RAISING SESSIONS TO OVER 200 7 TARGETED GROUPWORK PROGRAMMES TO 47

35 WERE SUPPORTED THROUGH 1-2-1 SESSIONS

18 DROP IN SESSIONS FOR 46 YP

23 OUTREACH SESSIONS AS PART OF TREE PROJECT

OVER 50 PROFESSIONAL MEETINGS ATTENDED 46 PARENTS/CARERS ATTENDED INFORMATION AWARENESS RAISING SESSIONS



(CYCLE OF EXPLOITATION)

Providing wellbeing and resilience support to children and young people in changing the cycle of exploitation.



78 WERE SUPPORTED THROUGH 1-2-1 SESSIONS 49 WERE SUPPORTED THROUGH TARGETED GROUP WORK SESSIONS 406 WERE SUPPORTED THROUGH AWARENESS RAISING WORKSHOPS

YOUNG PEOPLE SUPPORTED THROUGH AWARENESS RAISING WORKSHOPS IN PARTNERSHIP WITH NCS

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(PARTICIPATION)

### Providing empowerment and participation to young people after a life of exploitation

OVERALL WE SUPPORTED 15 CHILDREN AND YOUNG PEOPLE THROUGH YOUTH PARTICIPATION ACTIVITIES. SADLY, DUE TO COVID-19 RESTRICTIONS THE PARTICIPATION GROUP HAS NOT UNDERTAKEN AS MANY KEY ACTIVITIES AS ORIGINALLY PLANNED. HOWEVER, THEY WERE ACTIVELY INVOLVED IN BOTH THE DEVELOPMENT OF THE KNIFE CRIME CAMPAIGN AND OUR HIDDEN CAMPAIGN.











THE CSE LANDSCAPE APPEARS TO BE GETTING WORSE. ONE THIRD OF COUNTY LINES CASES ARE LINKED TO CSE. GIRLS IN GANGS ARE AFFILIATED THROUGH SEXUAL EXPLOITATION AND USED TO RECRUIT YOUNGER GIRLS AND YOUNG WOMEN. LONDON GANGS ARE ALSO MOVING INTO BEDFORDSHIRE, ESPECIALLY LUTON, AND EXPLOITING CHILDREN.

IN RESPONSE TO THIS WE APPLIED FOR AND WERE GRANTED FUNDING FROM THE NATIONAL LOTTERY COMMUNITY FUND FOR OUR PAN-BEDFORDSHIRE CHILD EXPLOITATION SERVICES PROJECT. THIS WAS A THREE YEAR PROJECT RUNNING FROM OCTOBER 2019 TO OCTOBER 2021, WITH THE AIM OF SUPPORTING CHILDREN AND YOUNG PEOPLE WHO ARE BEING EXPLOITED. THE AIM WAS TO INCREASE THEIR KNOWLEDGE OF CHILD EXPLOITATION, HEALTHY RELATIONSHIPS AND THE ABILITY TO BREAK FREE.







#### **Dedicated Specialist**

#### **Exploitation Practitioners**

AT THE END OF THE SECOND YEAR (OCTOBER 2020) 689 YOUNG PEOPLE WERE SUPPORTED IN TOTAL AT THE END OF THE THIRD YEAR (OCTOBER 2021) 920 YOUNG PEOPLE WERE SUPPORTED IN TOTAL





BILLY BEGAN TO WORK WITH HIS LINK TO CHANGE PRACTITIONER DURING THE FIRST COVID-19 LOCKDOWN. HE WAS REFERRED TO THE SERVICE DUE TO BEING AT RISK OF EXPLOITATION FROM A FAMILY MEMBER AND PEER GROUP.

COMMUNICATION AT FIRST WAS VERY DIFFICULT AS BILLY DID NOT LIKE PHONE CONTACT AND WAS VERY GUARDED. HE ENGAGED IN LIMITED CONVERSATION. THE WORKER PERSISTED TO CALL AND WHEN POSSIBLE MEET WITH BILLY, FOCUSING ON GETTING TO KNOW AND UNDERSTAND HIM. BILLY'S COMMUNICATION WITH THE PRACTITIONER IMPROVED AS THEY STRENGTHEN THEIR RELATIONSHIP OVER A HOBBY. HE STARTED TO MAKE SMALL DISCLOSURES WHICH LED TO DISCUSSIONS AROUND PEER RELATIONSHIPS, EMOTIONS, SELF-ESTEEM, MONEY, AND CRIMINALITY.

BILLY STARTED TO RECOGNISE THAT SOME OF THE PEOPLE HE WAS ASSOCIATING WITH WEREN'T 'TRUE FRIENDS' AND WOULD QUESTION WHY CERTAIN THINGS WOULD HAPPEN TO HIM. BILLY SHOWED AN AMAZING ABILITY TO SELF-REFLECT AND WOULD SOMETIMES ASK BIG MORAL QUESTIONS KNOWING THAT HE WAS IN A SAFE AND NON-JUDGMENTAL SPACE TO DO SO, AS RESULT BILLY HAD TOLD THE PRACTITIONER THAT HE'D NEVER TAKEN TIME TO THINK ABOUT CONSEQUENCES BEFORE. HE BEGAN TO REQUEST TO SEE THE WORKER AND WOULD SOMETIMES CALL TO ASK WHEN THE PRACTITIONER WAS COMING THAT WEEK WHEN HE HAD CREDIT.

BILLY MADE A SERIES OF LARGE DISCLOSURES TO THE PRACTITIONER WHICH RESULTED IN INTELLIGENCE REFERRALS AND MULTI-AGENCY MEETINGS TO SHARE RELEVANT INFORMATION WITH MORE DETAILS COMING TO LIGHT ABOUT THE NATURE OF EXPLOITATION AND OTHER FACTORS USEFUL FOR PRACTITIONERS TO SAFEGUARD THIS YOUNG PERSON. OVERALL BILLY HAD GONE FROM NOT WANTING TO ENGAGE AND FEELING CONFUSED ABOUT HIS PEERS TO HAVING MORE AWARENESS AND WANTING TO SEE THE WORKER EACH WEEK.



WHEN COLLECTING OUR OUTCOMES FOR THE END OF THE YEAR, WE SURVEY ALL CURRENT AND PAST CLIENTS WHO WERE ON OUR DATABASE FOR THE REPORTING PERIOD. WE ALSO USE SERVEYS GIVEN TO CHILDREN AND YOUNG PEOPLE WE HAVE REACHED THROUGH OTHER ACTIVITIES SUCH AS TARGETED GROUP WORK.

100% OF CHILDREN AND YOUNG PEOPLE STATED THAT THE SUPPORT MADE A DIFFERENCE TO THEIR LIFE

93% OF CHILDREN AND YOUNG PEOPLE HAVE DEMONSTRATED INCREASED UNDERSTANDING OF SAFE RELATIONSHIPS 96.5% OF CHILDREN AND YOUNG PEOPLE SHOWED AN IMPROVEMENT IN MAKING POSITIVE DECISIONS ABOUT THEIR FUTURE BY ENDING CONTACT WITH PERPETRATORS 92% OF CHILDREN AND YOUNG PEOPLE HAVE SHOWN A REDUCTION IN CONCERNING BEHAVIOURS

96% OF CHILDREN AND YOUNG PEOPLE SHOWED A REDUCTION IN THEIR PERIODS OF MISSING

OVER 2020-2021 WE WERE STRIVING TO ENSURE THAT WE WERE PROVIDING THE BEST QUALITY SUPPORT TO AS MANY CHILDREN AND YOUNG PEOPLE AS POSSIBLE, AND ARE PLEASED WTH THE REPORTED NUMBER OF NEW REFERRALS WE HAVE ACCEPTED AND ALLOCATED.





AFTER NEARLY 20 YEARS OF BEING BASED IN ST NEOTS WE MADE THE MOVE IN SEPTEMBER 2021 TO BE NEAR THE TOWN CENTRE IN BEDFORD. AS OUR CHARITY HAS EVOLVED OVER THE YEARS AND WE HAVE ADJUSTED OUR VALUES TO FOLLOW THE GROWING NEED FOR OUR SERVICES, WE HAVE MOVED MOST OF OUR SUPPORT TO PAN-BEDFORDSHIRE. THERE WAS A NATURAL NEED TO MOVE OUR PREMISES TO BE CLOSER TO OUR CLIENTS. OUR TEAM HAS GROWN IN SIZE AND A LARGER SPACE WAS NEEDED FOR OFFICE SPACE.

WITH THE SIZE OF OUR NEW OFFICE BEING CONSIDERABLY LARGER THAN OUR PREVIOUS, WE HAVE BEEN ABLE TO OFFER A SAFE SPACE FOR CHILDREN AND YOUNG PEOPLE. THANKS TO THE SCREWFIX FOUNDATION, BL ROBINSON TRUST, JOHN APTHORP AND PERCY BILTON FUNDING, WE WERE ABLE TO DO SO.

DESIGNED BY HAYLEY, OUR CEO, AND ALICE, OUR EARLY-INTERVENTION EXPLOITATION SPECIALIST, OUR NEW OFFICE HAS BEEN ABLE TO BECOME A SPACE FOR CHILDREN AND YOUNG PEOPLE WHERE THEY CAN HAVE FUN, LEARN NEW SKILLS AND HAVE A SAFE SPACE TO CONTINUE THEIR WORK WITH OUR TEAM.





LINK TO CHANGE IS FUNDED PURELY THROUGH GRANTS, TRUSTS AND FOUNDATIONS AND RECEIVE NO STATUTORY FUNDING.

OUR SUPPORTERS INCLUDE:

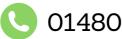




"THE SUPPORT HAS HELPED ME BY FEELING LIKE I CAN EXPRESS MY FEELINGS AND GET THINGS OUT"

DESPITE THE ADVERSE PROBLEMS WE HAVE BEEN THROWN AT DURING 2020-21, WE HAVE BEEN ABLE TO GROW AND DEVELOP OUR SERVICES TO PROVIDE EVEN MORE SUPPORT TO CHILDREN AND YOUNG PEOPLE!

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